

CNA Center 151 North Franklin Street Chicago, IL 60606 www.cna.com

Dear Policyholder,

CNA recognizes the difficult circumstances that many of our insureds find themselves in as a result of the tornadoes that occurred in Tennessee on December 9, 2023. In accordance with Tennessee's Department of Commerce and Insurance Bulletin 23-06, Tennessee policyholders who were impacted by the tornadoes may request a 60-day premium grace period. Additionally, policyholders who are unable to make timely premium payments due to financial hardship resulting from the catastrophic events may be eligible for alternative payment arrangements.

## **Contact Us**

Requests for premium relief may be made in writing via the email address <a href="mailto:cidirect@cna.com">cidirect@cna.com</a>, or by calling us at our toll-free number (877) 276-7507. The business name and CNA account number should be listed on all written requests. Additional information may be required at the time of request.

Sincerely,

**CNA**