



A Dynamic Approach to Healthcare Exposures

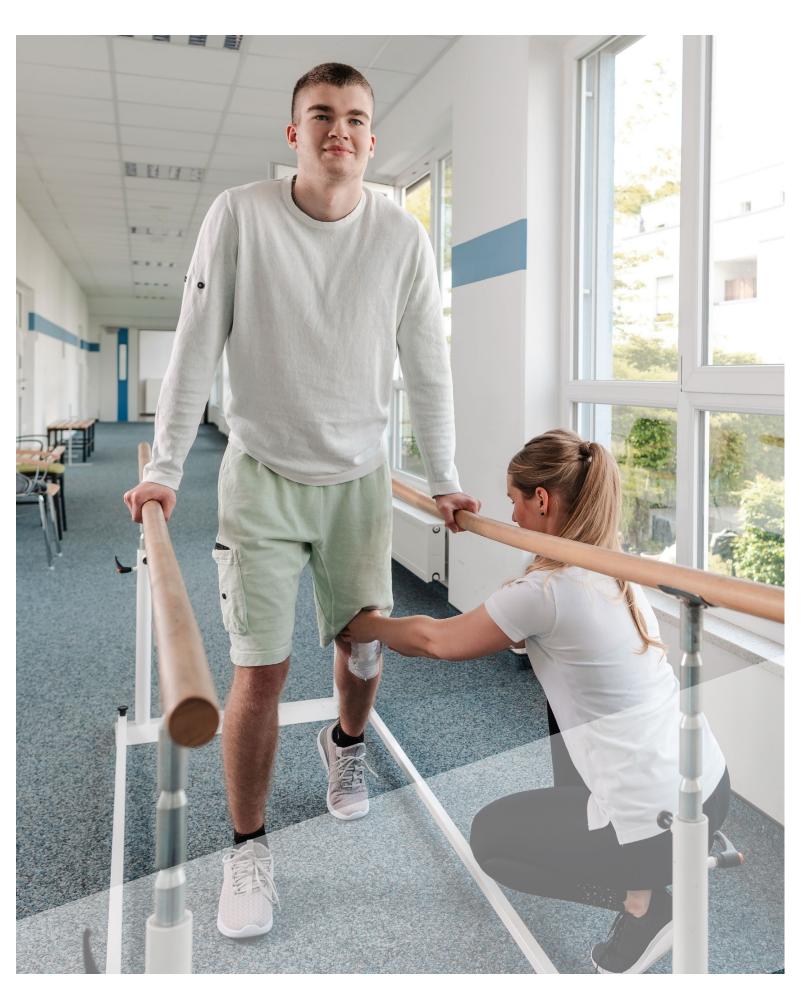
CNA understands the changing needs of Allied Healthcare Facilities and the Canadian healthcare space. Our continuous innovation, underwriting expertise, future-oriented approach and tailored overage solutions enable us to meet those needs – not for today, but for years to come.

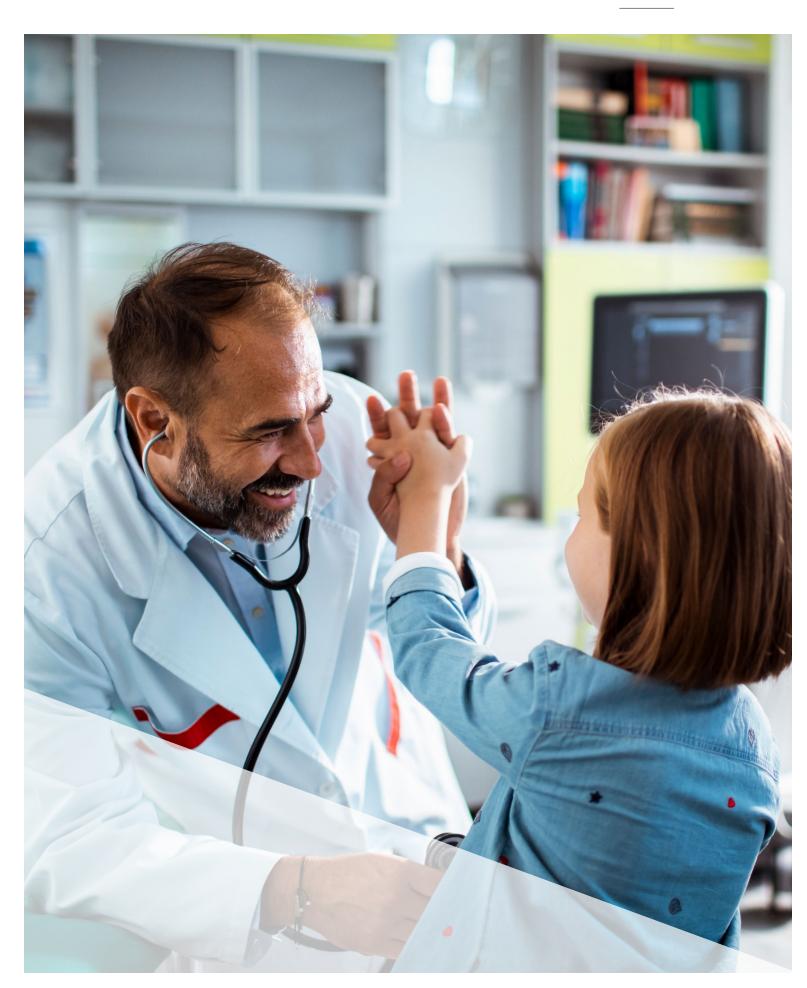
We learn. We anticipate. We act.

CNA utilizes actuarial pricing and forecasting tools to create insurance solutions based upon individual risk profiles. CNA's healthcare team provides insureds with support from various disciplines, including Claims, Risk Control, Product Development and Underwriting.

Our global reach and market penetration enable us to understand the healthcare market from a broad perspective and identify emerging exposures with a wide lens.

In the rapidly evolving healthcare industry, CNA actively develops solutions to serve the broad continuum of care.





The CNA Difference

Working closely with brokers, our Healthcare team uses deep expertise, specialized teams and a broad coverage portfolio to address the specific insurance needs of each policyholder.



Deep Expertise. The clinical, operational and financial knowledge of our Healthcare team enable us to offer policyholders tailored insurance solutions and proactively address emerging risks. CNA has cultivated relationships with provincial, regional and national industry associations that keep us abreast of market trends and exposures.



Specialized Teams. Specialization in all disciplines enables CNA to nimbly respond to a changing industry. Our Healthcare Product Board identifies global healthcare issues and deploys innovative solutions, the Healthcare Product Development team creates new forms and products to address emerging exposures, and Claims professionals use their extensive litigation experience to provide exceptional policyholder support. Our Risk Control team works closely with policyholders to identify exposures and develop practical risk mitigation strategies.



Broad Coverage Portfolio. We offer a dynamic and broad portfolio of insurance coverages that can be tailored to meet the unique needs of healthcare providers and organizations. With many years of providing healthcare professional liability insurance solutions, CNA is recognized as an industry leader in Allied Healthcare Facilities, Dentists and Dental Professionals, Life Sciences, Nurses and Allied Healthcare Providers, who require alternative solutions.

Allied Healthcare Facilities

CNA is a top insurer in the fluid and dynamic allied healthcare facility and provider marketplace, delivering coverage solutions to many classes of outpatient entities. We also offer industry-leading Risk Control services and have built a team of Claims professionals specializing in healthcare.

Coverage Options

CNA offers a broad range of products for allied healthcare organizations of all sizes:

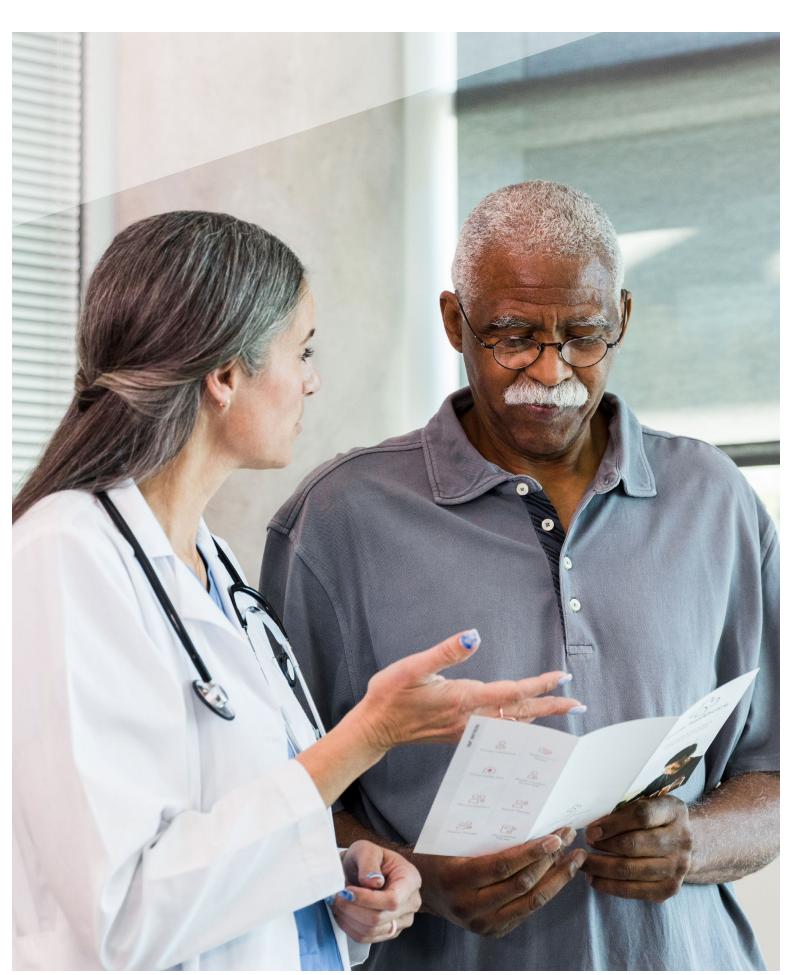
- Primary Professional Liability, General Liability, Employee Benefits Liability
- Excess Liability and Umbrella Liability
- Available enhancements: Emergency Evacuation, Media Expenses, Disciplinary Proceedings
- Coverage available for employed or contracted physicians

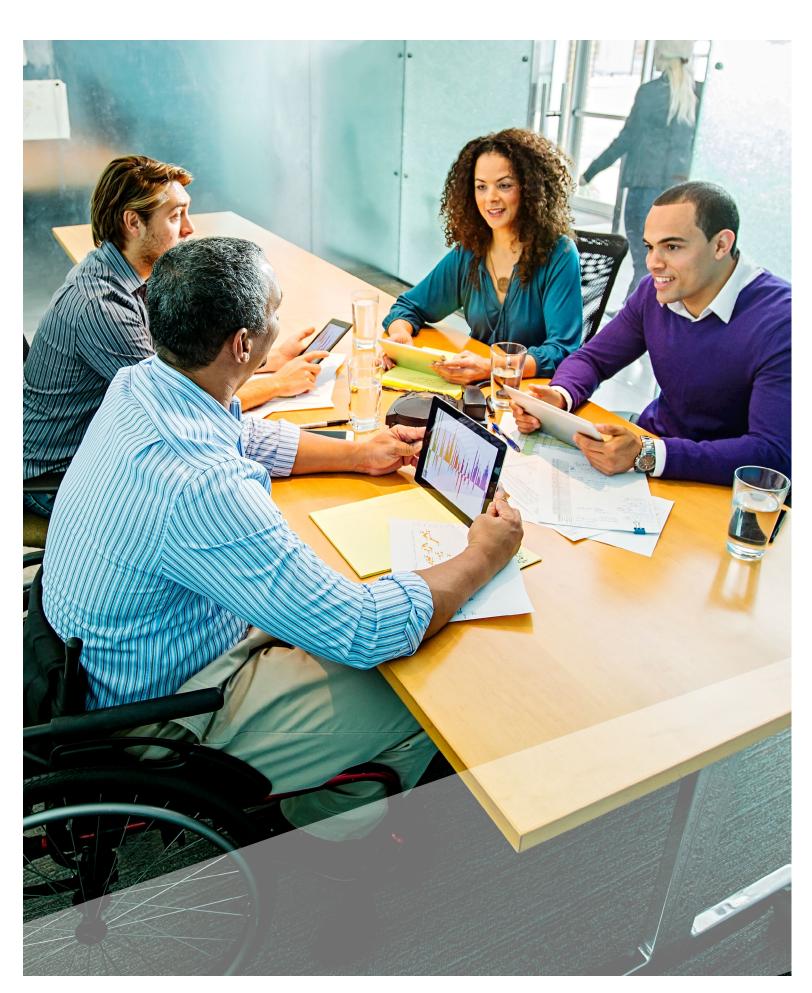
Our Appetite

CNA's appetite for allied healthcare facilities risks is focused on more than 20 different types of outpatient entities, including the following classes:

- Air Ambulance Services
- Ambulatory Surgery Centers
- Community Health Centers
- Dental Clinics
- Dialysis Centers
- Home Health and Hospice Services

- Imaging Centers
- Medical Laboratories
- Pharmacies
- Rehabilitation Services
- Regional Paramedics
- Urgent Care Centers





Claims + Risk Control

A Collaborative Approach to Claims

Healthcare claims are highly complex, and an experienced team can make all the difference. Members of our Healthcare Claims team have many years of experience. Our understanding of medical care, terminology and practices helps us work with policyholders to develop effective strategies for resolving claims. CNA is dedicated to providing best-in-class service, and our reputation in the industry helps us manage complex litigation.



Resources:

CNA Claims Handling

Industry-Leading Risk Control Services

Our Risk Control program provides a consultative approach, working directly with policyholders through in-person or virtual risk assessments, answering policyholder questions, and providing additional services and educational programs to help healthcare organizations manage risks. We provide multiple industry-specific, branded publications addressing critical healthcare risk issues, as well as claim reports for counselors, dentists, nurses, nurse practitioners, pharmacists and physical therapists.



Resources:

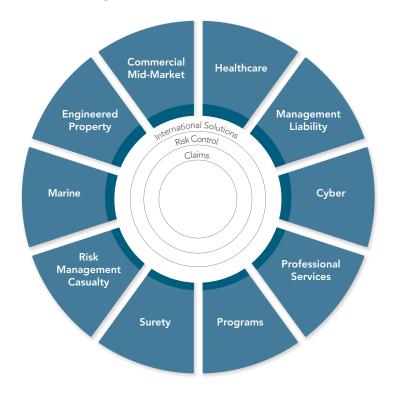
Risk Control Solutions

Overview

About CNA

CNA is one of the largest U.S. commercial property and casualty insurance companies. Backed by more than 125 years of experience, CNA provides a broad range of standard and specialized insurance products and services for businesses and professionals in the U.S., Canada and Europe.

To maximize opportunity and enhance engagement, we've positioned our Commercial and Specialty resources around how agents and brokers define accounts.



Founded in 1897

Claims +

Risk Control

One of the largest U.S. commercial lines insurers

Specialized

underwriting capabilities in most countries and territories

through our company platform, network partnership and our Syndicate 382, Lloyd's of London

Currently insures over one million businesses and professionals

For more information, visit cnacanada.ca.

