



Warranty

Appliance Warranty

Simple choice. Powerful coverage.

Backed by over 30 years of experience in warranty, CNA is committed to designing customized solutions to address complex regulatory, marketing and risk transfer needs across a wide range of products, including appliances. With over \$5 billion in annual gross revenue and an estimated 17% market share in the U.S., CNA is one of the largest and most experienced underwriters and providers of warranty-related products and insurance.

CNA offers:

- Comprehensive insurance, warranty and product protection solutions, addressing your complex regulatory, marketing and risk transfer needs.
- The ability to insure the obligations of third-party providers of warranties and service contracts in all industries
- A suite of CNA obligor companies licensed to issue non-insurance contracts in all states
- International capabilities in underwriting, risk management and reinsurance
- CNA partners with experienced third-party administrators with customer care specialists who are experienced and specifically trained to handle customer claims that arise.

Our wide range of appliance warranty solutions

CNA offers a variety of warranty products that provide a competitive advantage for appliance distributors, insurtechs, manufacturers/OEMs and third-party administrators.

What Coverage Can an Appliance Warranty include?

Provides coverage for small appliances, major appliances and commercial appliances.

Coverage can include:

- Mechanical and electric failures
- Unexpected leaks
- No power
- Failed control boards and heating elements
- Defective water pumps and gas valves
- Failures due to normal wear and tear
- Heat, dust and humidity
- Defects in materials and workmanship
- Failures due to a power surge
- Defective water pumps and gas valves
- Ice maker breakdowns
- Laundry reimbursements for washers and dryers
- Food loss for refrigerators and freezers

Appliance repairs can be expensive...

- On average, appliance repairs cost \$191
- Dishwasher – \$260
- Dryer – \$170
- Microwave – \$295
- Oven – \$550
- Refrigerator – \$200-\$400
- Washer/Dryer – \$700

Implementing the program is easy. Meet with your agent and CNA Warranty sales representative to discuss your unique needs. Receive a CNA proposal and launch your Appliance Warranty Program.

The strength and stability of CNA

With an A+ rating for financial strength and over 120 years of insurance industry expertise, our reputation is built on a solid foundation. CNA is a member of the Service Contract Industry Council (SCIC) and the Electronics Components Industry Association (ECIA) and a leading commercial equipment warranty provider. There's no one-size-fits-all approach here – our veteran underwriters and skilled actuaries are proven industry experts who can provide flexible, innovative solutions that meet your unique needs.

CNA's diversified team is knowledgeable and experienced on all sides of the warranty value chain. Our underwriters are industry veterans who understand the challenges associated with protection plans and the covered products. We have the expertise and flexibility to tackle complex exposures and

coverage requirements. CNA's actuarial analysts have the skills to accurately price product exposures to accommodate unique risks and coverage structures. Our expertise, resources and flexibility allow us to understand client needs and recommend superior solutions that meet those needs.

For more information, please contact your CNA agent or broker, or visit cna.com/warranty.