



Risk Control

Global Solutions

Strategic consulting, backed by expertise

Working closely with agents and policyholders, CNA's Risk Control team helps identify exposures and provide solutions to mitigate loss. Our industry partnerships, ongoing education and decades of experience help us anticipate your evolving needs, and our wide-ranging resources help you minimize risks.

Industry leading solutions:

Risk Control Professionals: Our team of global professionals includes industry experts who leverage their deep experience and industry credentials to meet your needs.

Risk Assessments: Conducted both in-person and virtually, our risk assessments leverage cutting edge technology and innovative solutions to identify exposures and effective controls. We work with you to implement strategies that safeguard your employees, customers, products and property while protecting your bottom line.

Global Virtual Center: Virtual engagements, led by specialized professionals, offer convenience and speed, enabling us to deploy technical experts worldwide. Using video chat and photo app technology, the Virtual Center offers fast turnaround times, even for your most complicated risks.

Consulting Services: Risk Control's consulting services strengthen our policyholders' risk management programs. We work closely with you to understand your priorities, addressing one-time needs and building custom service plans.

Available exclusively to U.S. commercial policyholders,

Risk Services offers a range of options to add custom services to your insurance program, billed separately from and delivered outside of premium.

Services highlights:

- **Motion is Money®** identifies inefficient processes that increase task times, waste money and increase the risk of overexertion injuries. Using that analysis, we develop solutions to improve work tasks and productivity, saving you time and money while reducing musculoskeletal disorder risks.
- **PrepWise Benchmark ReviewSM** is a collaborative and comprehensive evaluation of your risk management programs in accordance with industry best practices and safety standards, resulting in a tailored service plan.
- **PrepWise Pulse SurveyTM** is an anonymous online survey administered to your organization that solicits employee feedback on company culture, workplace environment, safety and health programs. Itemized survey results highlight areas of strength and insight into opportunities for improvement, along with solutions and recommended next steps.
- **CyberPrep** provides access to a network of cybersecurity professionals and services to actively identify, mitigate and respond to cyber risks. Program options include a ransomware preparedness consultation, security awareness training and incident response plan tabletop testing.
- **Risk Control Hotlines** for lawyers and accountants and the **HR Help Line*** give you access to industry experts, resources and guidance.

* For policyholders that purchase EPL coverage other than on a Connect policy

Additional service offerings:

- Auto Fleet Services
- Business Resilience Consulting
- Construction Jobsite Evaluation
- Custom Risk Education Programs and Continuing Education, where applicable
- Electrical Equipment Exposure, Life Analysis and Code Compliance
- Healthcare Fall Prevention, Education and Consultation
- Industrial Hygiene Noise and Air Testing and Consultation
- Industrial, Office and Remote Worker Ergonomic Evaluations and Solutions
- Lean Manufacturing Analysis
- Process Flow Evaluation
- Product Liability Consultation and Training
- Property Conservation Evaluation
- Safety Leadership Training and Program Review
- Slip and Fall Consultation
- Supply Chain Analysis

Allied Vendors: Risk Control has identified companies that offer services designed to strengthen an organization's risk control efforts at a discounted rate. The companies that participate in our Allied Vendor Program can assist in developing critical programs and procedures that help create a safer, more secure work environment.

Expert insights, resources and educational materials:

School of Risk Control Excellence® (SORCE®), our world-class risk control training, offered in-person or online, can help minimize exposures and complement your risk management practices.

SORCE® On Demand gives policyholders access to mobile-friendly courses anytime, anywhere, including **New Employee Orientation**, which is a series of brief virtual learning modules (under 15 minutes each) for construction and general industries, providing insight into basic safety and hazard awareness in the workplace.

Beyond HR* helps you mitigate employment-related risks, providing online, trackable training on a variety of topics, including state-specific harassment and discrimination prevention, as well as many other workplace resources and applications.

Risk Control e-Talks provide expert insights, practical strategies and real-world examples to help navigate the evolving risk landscape.

Branded Publications for **Healthcare** and **Lawyers** delivered straight to your inbox provide insights into industry trends and issues as well as practical guidance.

Healthcare Claim Reports provide an in-depth review of professional liability exposures, identifying specific trends in frequency and severity, defense challenges and offering strategies to help proactively mitigate risks.

Special Resources include the **Lawyers Toolkit**, **Risk Management Strategies for the Outpatient Setting**, **Pressure Injuries**, **Emergency Planning Guide for Healthcare** and sample engagement letters.

Technical Guides, Checklists and Self-Assessments, available at cnacanada.ca/riskcontrol, help you control exposures and take action to mitigate losses.

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To learn more about managing risk and increasing efficiency, visit cnacanada.ca/riskcontrol.