



International Solutions

CNA Companion Services®

With CNA Passport®, CNA WorldPass®, CNA Oneworld+® and CNA's Defense Base Act, policyholders have automatic access to travel assistance services via CNA Companion Services®. Additionally, CNA oneworld® policyholders have the option to add this valued-added service. These services are provided to any CNA-insured traveler leaving the country for business purposes and are supported by AXA Assistance USA, Inc. (AXA), one of the largest and most experienced travel assistance organizations in the world.

The CNA Companion Services Portal partners with the Travel Assistance Web Portal (Travel Eye), which is powered by AXA. When employees travel internationally, they can access Travel Eye 24 hours a day from anywhere in the world – online, by phone or through CNA's Companion Services Portal.

Whether you are an exporter traveling overseas for new market opportunities or an employee going abroad to attend a trade fair, you can count on the assistance of CNA Companion Services® to provide travel assistance services if an issue arises.

CNA provides eligible employees with:

Travel Assistance Services

These services are available to all eligible employees before they depart and while traveling:

- Visa, passport and inoculation requirements
- Cultural information
- Temperature and weather conditions
- Embassy and consular referrals
- Foreign exchange rates
- Travel advisories

Emergency Travel Services

- Emergency message relay
- Emergency travel arrangements
- Emergency cash
- Legal assistance/bail
- Location of lost items
- Interpretation/translation

Medical Emergency Services

- Medical referral/monitoring (see below)
- Emergency medical payments
- Return of dependent children
- Return of traveling companion/spouse/legal partner
- Visit of a family member or friend
- Replacement of medication and corrective eyewear

Medical Referral/Medical Monitoring

During a medical emergency, illness or injury, AXA will establish communication with local attending physicians to gain a full understanding of the situation and monitor the employee's condition. AXA will also provide up to three names, addresses and telephone numbers of physicians, hospitals, dentists and dental clinics in the area where the employee is located.

