

CNA Claims

Where Promises Become Action

The difference in a claim isn't just how it's resolved. It's how it's managed along the way. Through specialized claims expertise, proactive communication, tailored service plans and global capabilities, CNA's Claims experience is designed to deliver the best possible service and outcomes, helping businesses recover with confidence and enhance their resilience.

Why Choose CNA?

- 1,300 claims professionals across the U.S., Canada and Europe.
- 24-7 claims reporting, dedicated claims contacts, and tailored handling strategies.
- Tailored service plans, claims protocols and handling strategies for complex and loss-sensitive accounts.
- Global network of Claims, Recovery, Investigation and Litigation Resources.
- Local decision-making authority and Canadian-based expertise.

Our Claims Strengths

Proactive Litigation Management

We work closely with clients and legal counsel to drive efficient claim resolutions supported by:

- Experienced national law firm panels
- Early-resolution strategies
- Disciplined counsel oversight

Catastrophe Readiness

A comprehensive catastrophe response plan, backed by U.S. Claims teams and global resources, helps accelerate claims resolution and support business continuity when it matters most.

Recovery Expertise

We leverage specialized expertise across multiple lines of business to identify and capitalize on recovery opportunities.

Connect with CNA - our team is ready to support you. Learn more

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